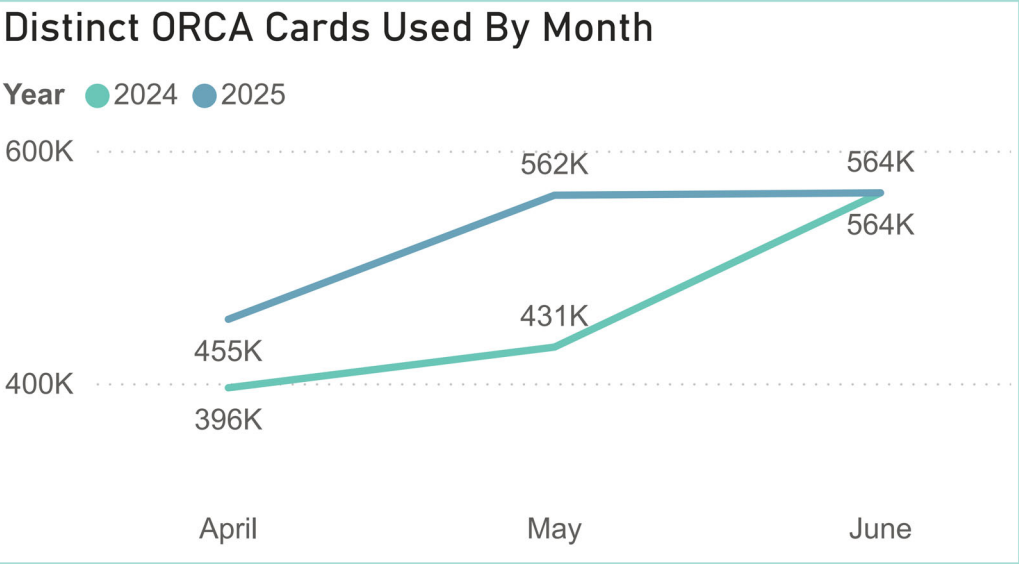


ROOT Staff

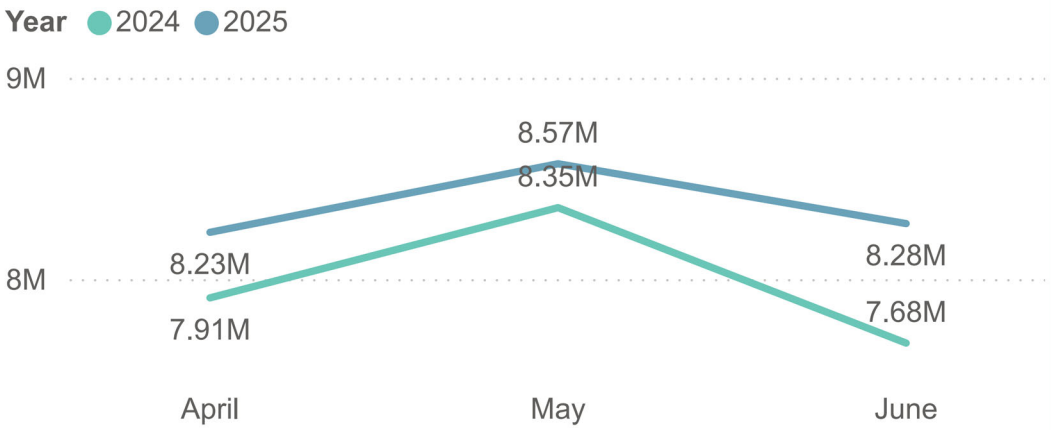


System Operations



System Component	Uptime for June
Customer Relationship Management (Salesforce)	92.000%
info.myORCA.com	100.000%
myORCA.com	100.000%
Online Validation (internal OVS)	100.000%
System Interface (external API)	100.000%
System Interface (internal API)	100.000%

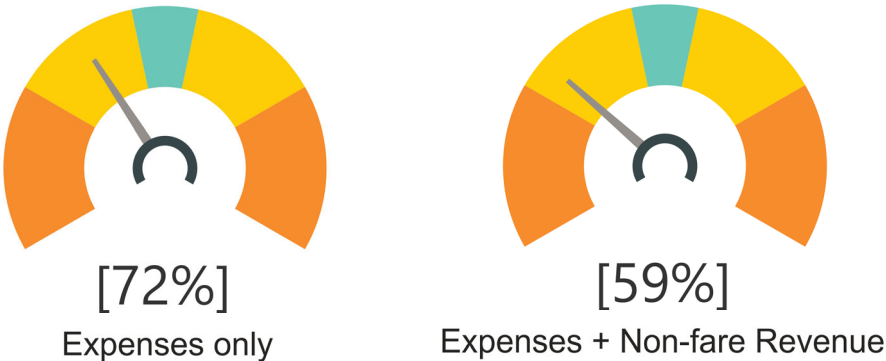
Tap Count By Month



System	Usage for June
Customer accounts created (new)	48,157
myORCA app users (new)	33,000
myORCA app users (total)	109,000
myORCA.com visits (total)	117,000
Processing time for taps (avg ms)	117

Quarterly Operating Budget

2025 through Q1 - Percentage of Actual to Forecasted Budget



Program Data

INIT System Performance (KPIs)

Year	Month	Pass	Fail	TBD	Note
2025	March	38	4	2	Bank Card Handling failed 4 months in a row; CST Reliability failed 7 months in a row
2025	April	40	2	2	CST Reliability failed 8 months in a row
2025	May	34	9	1	CST Reliability failed 9 months in a row

INIT Fixes - June

Release Type	Severity	Number
Fix	Low	2
Fix	Minor	18
Fix	Major	8
Fix	Critical	8
Month Total		36

Critical Outage/Degradation: 3