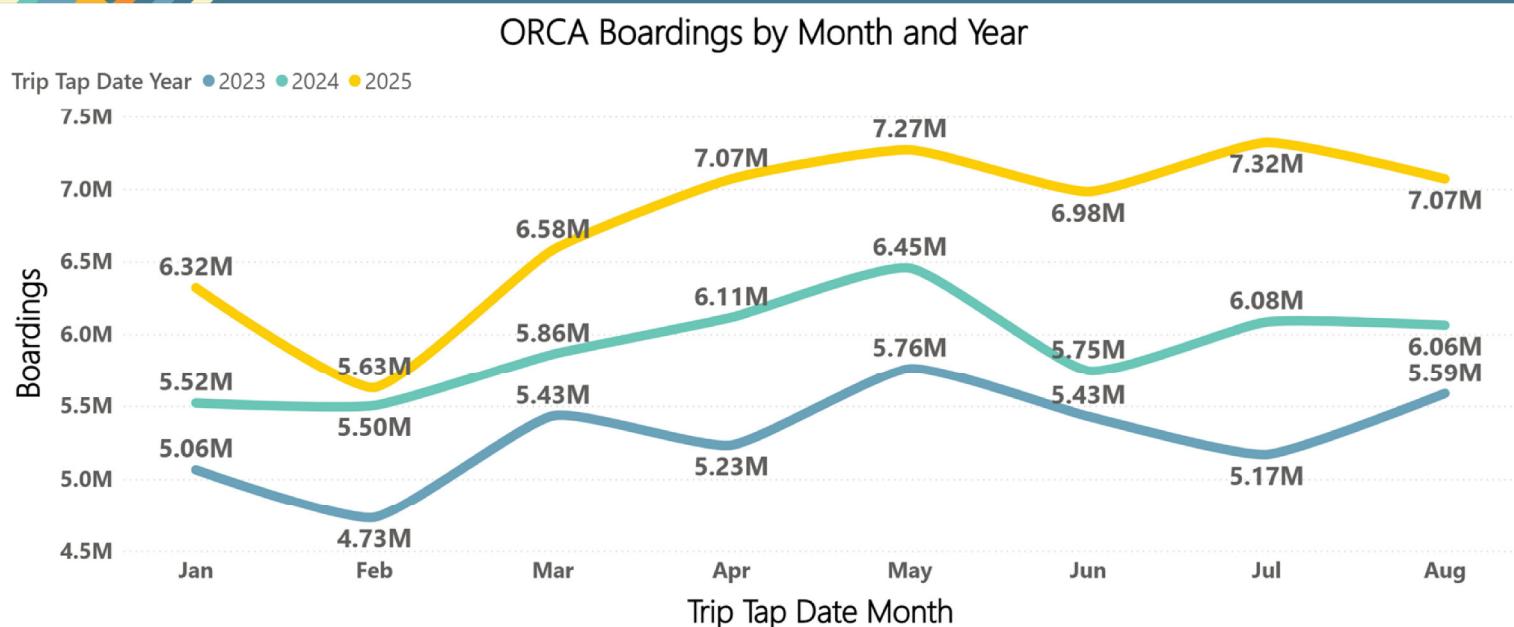


# Joint Board Overview – September 2025



54,228,583

Year to Date Boardings

15 %

Year over Year Growth %

Sales Data - Total Sales by Month & Year



92%  
2024

Customer Satisfaction

Customers who are satisfied with ORCA

92%  
2024

Customers who would recommend ORCA

97%  
2024

Product Delivery

9  
Delivered - YTD

9  
Now - Development

11  
Next - Discovery

6  
Later - Opportunities

System Availability

100.00%

Major Incidents

Last Month Major Incidents

1

Rolling 6 Month Major Incidents

12

Chronic Issues

2

System Reliability

Security Incidents

YTD Security Incidents

1

Open Security Incidents

0

INIT KPIs

Pass

33 in May

Fail

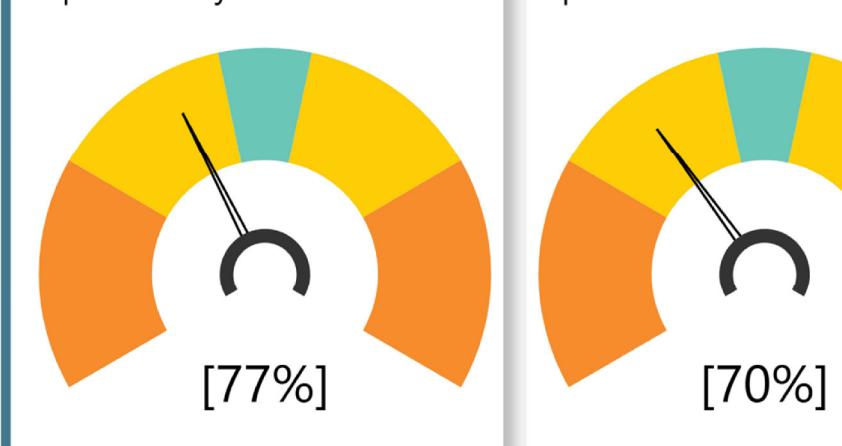
9 in May

Credits

\$139,000 as of May

Quarterly Operating Budget Progress  
2025 through Q2

Expenses Only



Expenses + Revenue

Percentage of Actual Quarterly Spend to Forecasted Quarterly Budget

[70%]