



# ORCA Tap to Pay with Contactless Fare Payment

**Erin O'Connell** | Deputy Director  
of Customer Experience

# Tap to Pay, Every Card is Welcome Aboard



It will be easier than ever to pay for transit fares. Riders can tap a debit or credit card to pay, or tap a phone to use a debit or credit card stored in Apple, Google, or Samsung Wallet.

- One rider per card
- Adult fares only
- Not available on Washington State Ferries, Monorail, Community Transit DART, ZIP, and Pierce Transit Runner

Tap Credit or Debit Cards from Participating Brands



# Who is it For?



1



## Adult Fares

Tap to Pay customers are charged an Adult fare. Each rider will need their own card to pay. There are no RRFP categories or ORCA products that can be used/loaded.

2



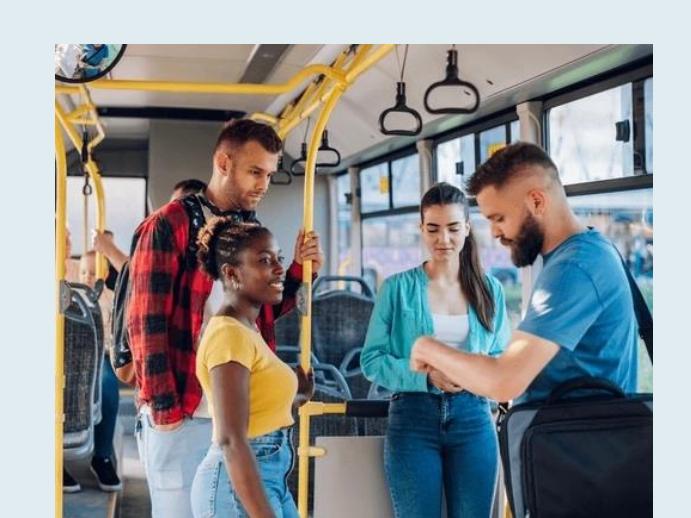
## Individual Riders

Business accounts can not offer this product to users.

# Tap to Pay Makes it Easier to Ride



*Reduce wait times to buy fare and board for large events and peak travel times.*



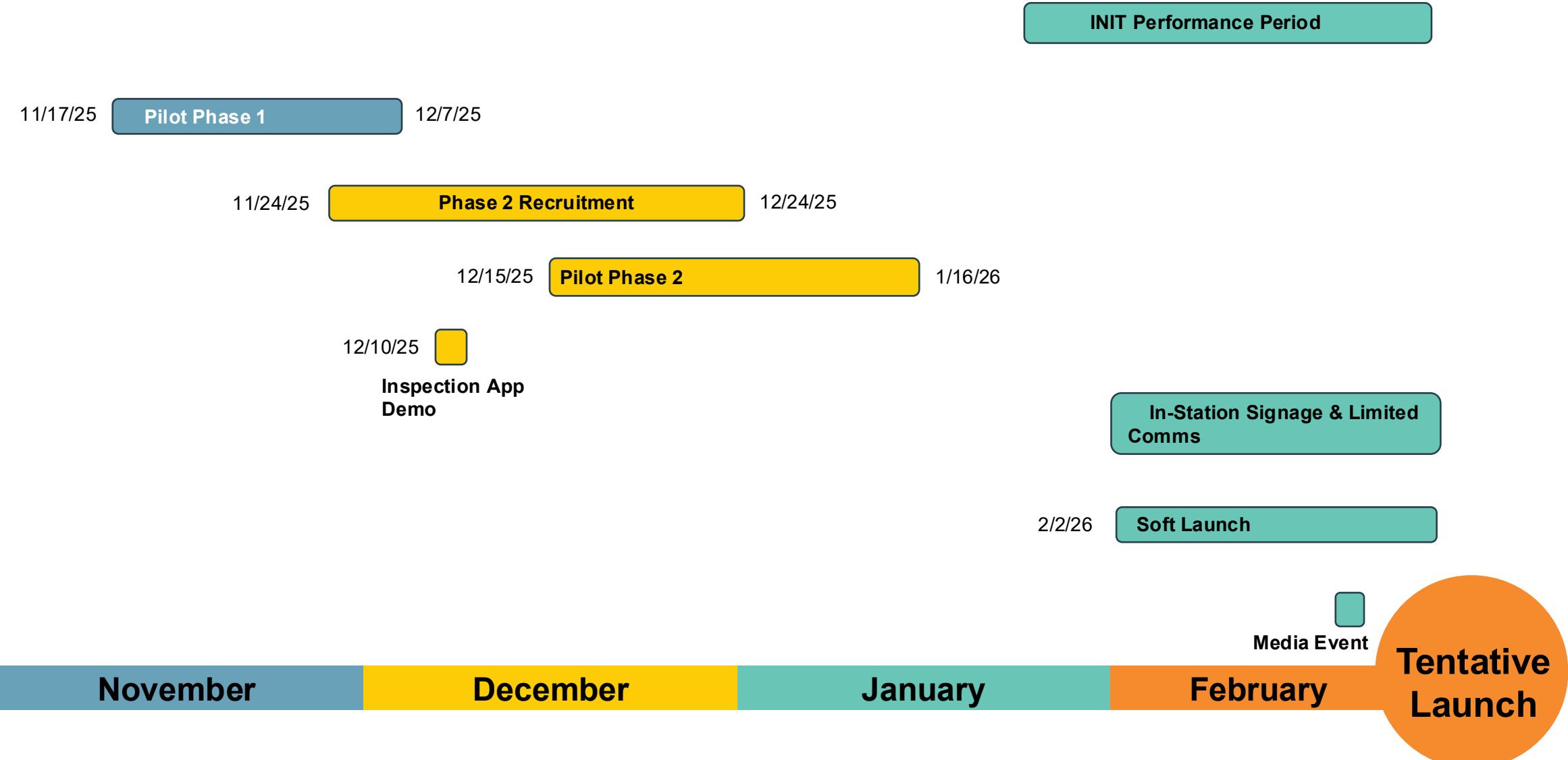
*Allow groups to travel more easily together and customer familiarity. Contactless payments are already a well-known way to pay.*



*Reduce the use of cash, tickets and other non-ORCA payment methods.\**

\*Tap to Pay will not eliminate the use of cash, tickets, etc. That would require Agency policy decisions.

# Tap to Pay Timeline



# Pilot and Launch Timeline



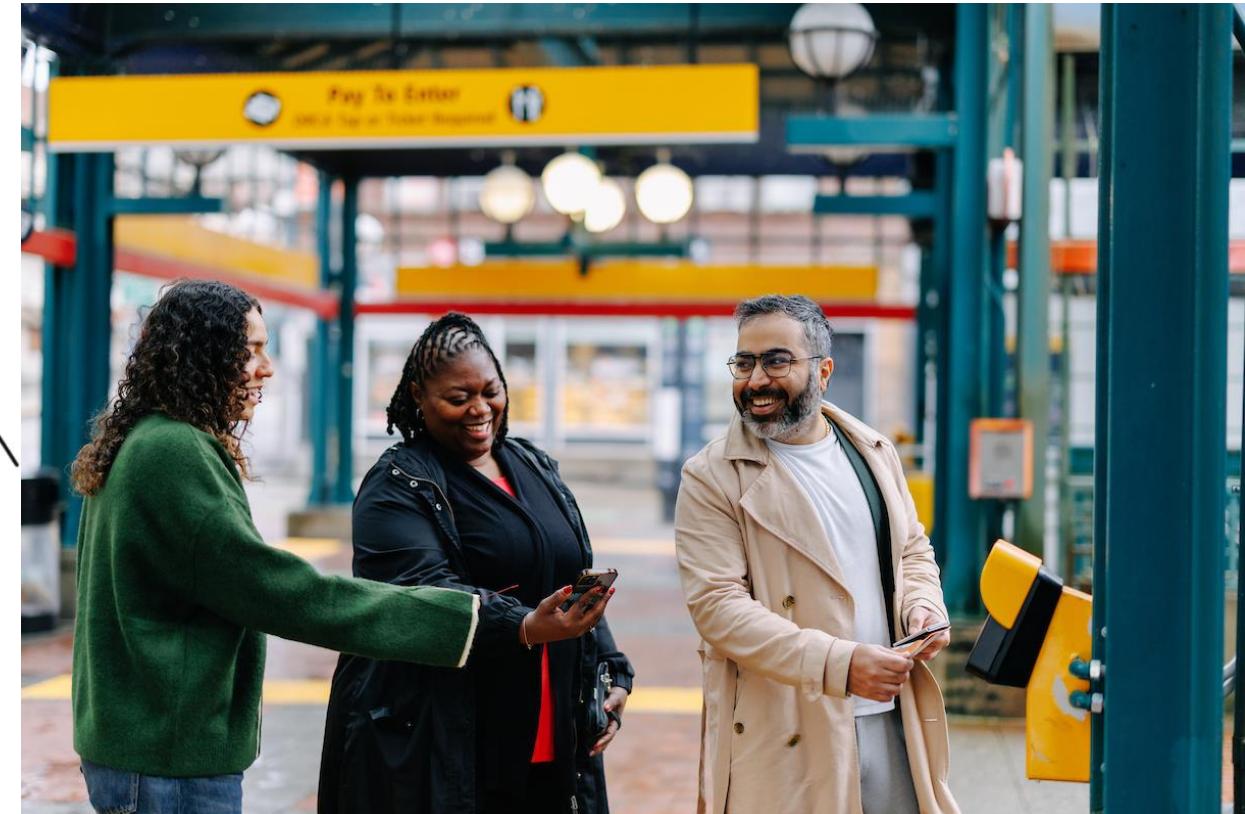
**Fare Inspection Demo** | December 2025

**Soft launch** | February 2, 2026

- G Line

**Full System Launch** | End of February 2026

(Tentative)

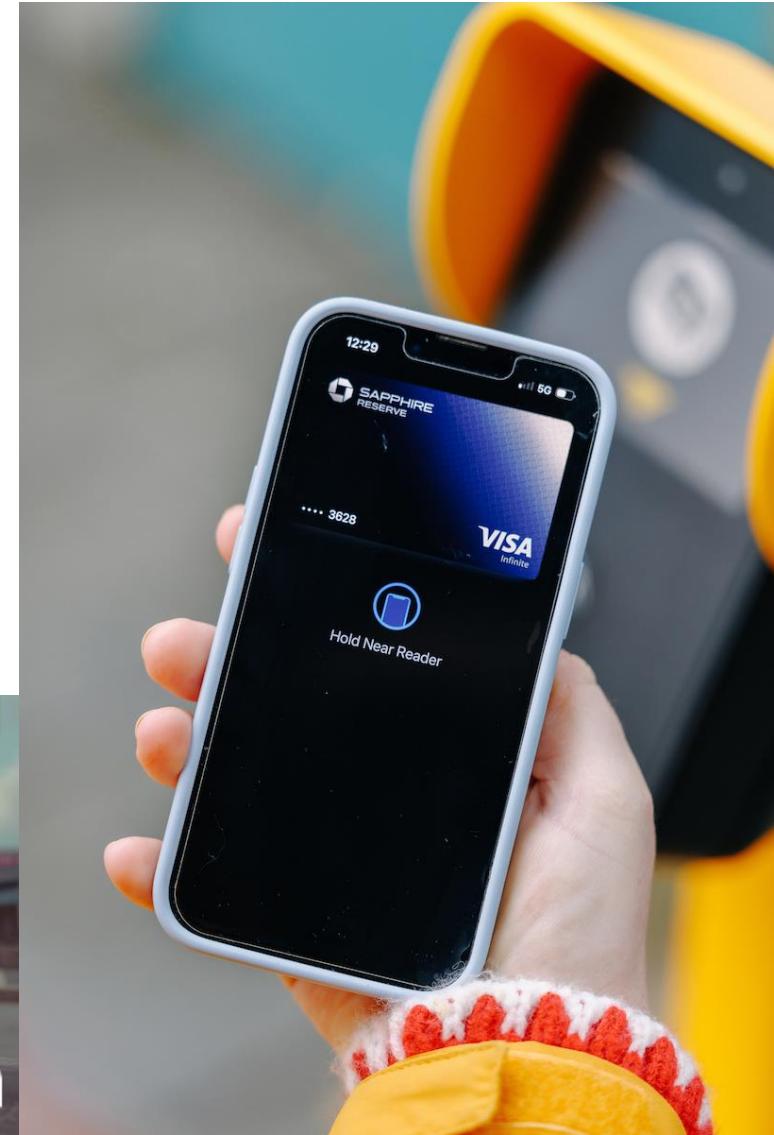
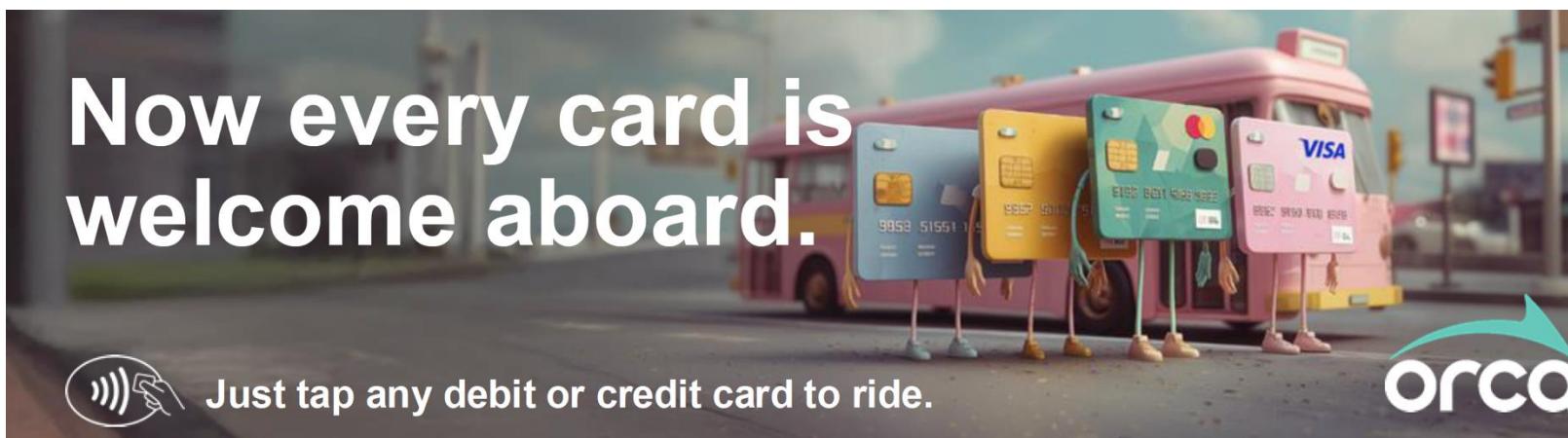


# Every Card is Welcome Aboard



February 2026

- Transit advertising, social media, online video
  - Fare inspection ads
- Educational materials and support
- Regional press release and press event





How the Puget Sound gets around