

What documentation do I need?

Proof of Eligibility:

Such as a Provider One, EBT card, most recent 30 days pay stubs, or unemployment benefits letter.

Proof of Identity:

Such as driver's license, passport, or government issued ID card.

For a complete list of accepted documents, visit the ORCA online portal: info.myORCA.com/LIFT

How do I apply?

Online

1. Visit: info.myORCA.com/LIFT and click "Apply Online"
2. Click the Apply button next to one of the three qualification options:
 - Qualify by benefits program
 - Qualify by student aid
 - Qualify by income
3. Sign up for an account with an active email address, password, and first and last name.
4. Complete the application. You should receive your card in the mail within 2 weeks.

Apply at a service location

ORCA LIFT Office, Seattle

Located next to Metro's Customer Service office on Jackson
201 S. Jackson, Seattle, WA 98104
Open Monday – Friday, 8:30 a.m. – 4:30 p.m.

ORCA LIFT Office, Federal Way

640 S 318th Pl #B, Federal Way WA 98003
Monday – Thursday, 8:30 a.m. – 5:00 p.m.
(closed from 1:00 – 2:00 p.m. for lunch)
Saturday, 10:00 a.m. – 2:00 p.m.

Catholic Community Services and Catholic Housing Services of Western Washington

100 23rd Avenue S, Seattle, WA 98144
Open Monday – Friday, 7:30 a.m. – 5:00 p.m.



Where can I get more information?



info.myORCA.com/LIFT



(888) 988-6722, TTY: 711



(800) 823-9230

中文 (简体) Español Tagalog
Русский 한국어 Tiếng Việt



Customer Service Hours

Monday – Friday, 8 a.m. – 5 p.m.



Get there. Pay less.

Discounted transit fares for hundreds of destinations



What is ORCA LIFT?







ORCA LIFT offers reduced transit fares for riders with lower incomes. Get your card today and you could save 50% or more on transit fares. Get there, pay less with ORCA LIFT.

How much will I save?

ORCA LIFT cardholders usually save half the cost of most transit rides. The exact savings will vary by transit agency and mode of transit. For a complete list of ORCA LIFT fares, visit: info.myORCA.com/LIFT

Am I eligible?

To qualify, you must be an adult ages 19-64 with the ability to demonstrate a financial need (based on the chart below).

Family Size	Gross Income* (before taxes are taken out)	
	Monthly	Annual
	\$2,660	~ \$31,920
	\$3,607	~ \$43,284
	\$4,553	~ \$54,636
	\$5,500	~ \$66,000
	\$6,447	~ \$77,364
	\$7,393	~ \$88,716

*Gross income levels valid until April 2027.

Where can I ride with ORCA LIFT?

Your ORCA LIFT card will work almost everywhere a standard ORCA payment card works, and will automatically give you the lowest qualifying fare.

All ORCA agencies accept the ORCA LIFT card but some, like Washington State Ferries, may not provide a discount.



Scan to see all the ways you can save, or visit: info.myORCA.com



ORCA LIFT is supported with funding from Washington's Climate Commitment Act. The CCA supports Washington's climate action efforts by putting cap-and-invest dollars to work reducing climate pollution, creating jobs, and improving public health. Information about the CCA is available at www.climate.wa.gov.