

ORCA Google Pay Business Account User Guide

This user guide will help you get familiar with how to manage digital ORCA cards on your account. Below we show you how you can manage digital cards, filter by card types, and how to navigate the new reporting features. For more detailed information visit our FAQ.

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myORCA.com Digital Cards on Manage Cards Page

Filtering Card Types

Bulk Actions and Reporting

How to view ORCA cards that have been added to Google Wallet on your myORCA.com Business Account

Helpful tips for getting started:

- When your organization opts-in to providing the ORCA on Google Pay feature to your card holders, you will see new information about the cards that have been added to Google Wallet to help you manage your account.
 - When a card holder converts a plastic card to a digital card in Google Wallet, their plastic card will be replaced by a new digital card in Google Wallet with a new card number. Once converted to a digital card, the plastic card will no longer work and cannot be reissued. These cards can be cut up and disposed of in the trash.
 - If your organization has not opted-in, you may still see the new columns and features for managing digital cards described below.
1. Log into your myORCA.com business account
 2. On the Manage cards page, you will see two new columns on the screen, Card type and Replaced Card.
 3. The card type column indicates whether the card in the list is a Physical card or a Digital card in Google Wallet, (listed as “In wallet”).
 4. The replaced card # column will show the old plastic card number that was replaced by the new digital card for your reference.

- There will still be a line item for the old plastic card in the list. The entry will show the old card number, and its status will show that it was Replaced (by the cardholder with a new digital card in Google Wallet).

Helpful tip: We recommend retaining the line items for old plastic card numbers that have been converted to Google Wallet. They provide a reference in the myORCA system between the two card numbers. This can be helpful information for providing support to your card holders and can also help reduce errors on bulk actions.

The screenshot shows the 'Manage cards' page in the ORCA system. The interface includes a navigation bar with 'Cards' highlighted, a search bar, and a table of card records. Red boxes and numbers 1-4 highlight specific elements: 1 points to the 'Cards' menu, 2 to the 'Card type' column, 3 to the 'Replaced card #' column, and 4 to a checkbox in the first column of the table. The table contains 14 rows of card data, including card numbers, identifiers, names, groups, statuses, access levels, fare categories, card types, and replaced card numbers.

All	Card #	Identifier	Name	Group	Status	Access	Fare category	Card type	Replaced card #
<input checked="" type="checkbox"/>	9840001025000939898	11	Gary Walker	Finance	Active	Full access	Adult	In wallet	9830024052015500660
<input type="checkbox"/>	9840001025000395836	4	Barbara Vance	Shipping	Active	Full access	Adult	In wallet	9830024051716351823
<input type="checkbox"/>	9830024052015500660		Assign participant		Replaced	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716351823		Assign participant		Replaced	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716344593	8	Melvin Morley	Marketing	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716340781	6	Kane Palmer	Sales	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716334445	3	Ailsa Horner	Finance	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716325015	2	Simrah Cresswell	Shipping	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716320838	5	Lexi-Mai Choi	Finance	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716314509	1	Darren Mathews	Human Resources	Active	Full access	Adult	Physical card	

- Managing individual ORCA cards that have been added to Google Wallet
 - On your Manage Cards page, check the box next to the card number you wish to manage
 - Click Manage.
 - The card management window will appear. In this window you will see that the card has been added to Google Wallet by the card holder. All other card management options and functionality are the same for digital cards as they are for plastic cards.

4. Note, if you open the manage window when selecting the old plastic card that was replaced, you will see a message indicating the card has been replaced with the new card number.

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Cards ▾ Participants Groups Bulk actions Administration ▾

Manage cards > Manage cards

9840001025000939898 3

Gary Walker
Full access
Card added to Google Wallet.

Remove Lock Unlink participant Close card

E-PURSE PASSES

Total balance: \$9.99
Pre-tax funds: \$0.00

Autoload
Would you like to add an autoload to this card?
TURN ON AUTOLOAD

Add money
Minimum of \$5.00 and maximum of \$400.00.

\$5 **\$10** **\$25** **\$50**

ADD TO CART

MANAGE 2

Manage cards

BULK EXPORT
Choose type ▾

FILTER AND SEARCH BY
Search by ▾ Enter search term 🔍 **ADD CARD**

All	Card #	Identifier	Name	Group	Status	Access	Fare category	Card type	Replaced card #
<input checked="" type="checkbox"/>	9840001025000939898	11	Gary Walker	Finance	Active	Full access	Adult	In wallet	9830024052015500660
<input type="checkbox"/>	9840001025000395836	4	Barbara Vance	Shipping	Active	Full access	Adult	In wallet	9830024051716351823
<input type="checkbox"/>	9830024052015500660		Assign participant		Replaced	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716351823		Assign participant		Replaced	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716344593	8	Melvin Morley	Marketing	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716340781	6	Kane Palmer	Sales	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716334445	3	Ailsa Horner	Finance	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716325015	2	Simrah Cresswell	Shipping	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716320838	5	Lexi-Mai Choi	Finance	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716314		Darren	Human		Full		Physical	

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Cards ▾ Participants Groups Bulk actions Administration ▾

Manage cards > Manage cards

9830024052015500660

Full access
Remove

E-PURSE

This card has been replaced.
New card number is **9840001025000939898.**

MANAGE 4

Manage cards

BULK EXPORT
Choose type ▾

FILTER AND SEARCH BY
Search by ▾ Enter search term 🔍 **ADD CARD**

All	Card #	Identifier	Name	Group	Status	Access	Fare category	Card type	Replaced card #
<input type="checkbox"/>	9840001025000939898	11	Gary Walker	Finance	Active	Full access	Adult	In wallet	9830024052015500660
<input type="checkbox"/>	9840001025000395836	4	Barbara Vance	Shipping	Active	Full access	Adult	In wallet	9830024051716351823
<input checked="" type="checkbox"/>	9830024052015500660		Assign participant		Replaced	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716351823		Assign participant		Replaced	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716344593	8	Melvin Morley	Marketing	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716340781	6	Kane Palmer	Sales	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716334445	3	Ailsa Horner	Finance	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716325015	2	Simrah Cresswell	Shipping	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716320838	5	Lexi-Mai Choi	Finance	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716314		Darren	Human		Full		Physical	

Filtering the card list by Card type

1. To see a list of cards that have been added to Google Wallet by cardholders, select Card type from the first drop down list on the filter and search menu.
2. In the second drop down list, select In Wallet.
3. Click the magnifying glass to search.
4. The results will generate a list of cards that have been added to Google Wallet.
5. The "Card Type" column header itself can be sorted like an Excel header.

The screenshot shows the Orca Manage cards interface. The top navigation bar includes the Orca logo, 'Geoduck Company', and menu items: 'Cards', 'Participants', 'Groups', 'Bulk actions', and 'Administration'. Below the navigation bar, the page title is 'Manage cards' and there is a 'BULK EXPORT' section with a 'Choose type' dropdown and a download icon. A 'MANAGE' button and an 'ADD CARD' button are also visible.

The main content area features a 'FILTER AND SEARCH BY' dropdown menu. The menu is open, showing a search input field and a list of filter options. The 'Card type' option is selected, and the 'In wallet' option is chosen from the sub-menu. A magnifying glass icon is visible next to the search input field. Red boxes and numbers 1, 2, and 3 highlight the filter menu, the 'In wallet' selection, and the search icon respectively.

All	Card #	Card number	Card number (find replaced)	Participant last name	Has participant	Group	Fare category	Status	Access	Fare category	Card type	Replaced card #
<input type="checkbox"/>	9840001025000939898			ry Walker		Finance		Active	Full access	Adult	In wallet	9830024052015500660
<input type="checkbox"/>	9840001025000395836			bara Vance		Shipping		Active	Full access	Adult	In wallet	9830024051716351823
<input type="checkbox"/>	9830024052015500660			sign participant				Replaced	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716351823			sign participant				Replaced	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716344593			in Morley		Marketing		Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716340781	6		Kane Palmer		Sales		Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716334445	3		Alsa Horner		Finance		Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716325015	2		Simrah Cresswell		Shipping		Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716320838	5		Lexi-Mai Choi		Finance		Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716314509	1		Darren Mathews		Human Resources		Active	Full access	Adult	Physical card	

14 Results Per page: 10

Manage cards > Manage cards

Manage cards

BULK EXPORT
Choose type

MANAGE

FILTER AND SEARCH BY

Card type Remove search filter

ADD CARD

All	Card #	Identifier	Name	Group	Status	Access	Fare category	Card type	Replaced card #
<input type="checkbox"/>	9840001025000939898	11	Gary Walker	Finance	Active	Full access	Adult	In wallet	9830024052015500660
<input type="checkbox"/>	9840001025000395836	4	Barbara Vance	Shipping	Active	Full access	Adult	In wallet	9830024051716351823

2 Results Per page:

4

- II. Searching for cards that have been added to Google Wallet with the old plastic card number.

Helpful tips for getting started:

- You can find the new card number for a card that has been added to Google Wallet using the old plastic card number from the card you issued to the cardholder.
 - This is helpful when you only have the original plastic card number that you issued, and the card holder has converted it to a digital card in Google Wallet.
 - If you have the new card number, simply use the Card number search in the “Filter and Search by” drop down for both plastic and in wallet cards.
1. In the manage card screen, select “Replaced card number” from the “Filter and Search by” by drop down menu.
 2. Enter the plastic card number you want to search for in the search term field.
 3. Click the magnifying glass to search.

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Cards ▾ Participants Groups Bulk actions Administration ▾

Manage cards > Manage cards

Manage cards

BULK EXPORT
Choose type ▾

MANAGE

FILTER AND SEARCH BY

Replaced card number 9830024052015500660 🔍

ADD CARD

All	Card #	Name	Group	Status	Access	Fare category	Card type	Replaced card #
<input type="checkbox"/>	9840001025000939898	Gary Walker	Finance	Active	Full access	Adult	In wallet	9830024052015500660
<input type="checkbox"/>	9840001025000395836	Barbara Vance	Shipping	Active	Full access	Adult	In wallet	9830024051716351823
<input type="checkbox"/>	9830024052015500660	Assign participant		Replaced	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716351823	Assign participant		Replaced	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716344593	Elvin Morley	Marketing	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716340781	Kane Palmer	Sales	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716334445	Ailsa Horner	Finance	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716325015	Simrah Cresswell	Shipping	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716320838	Lexi-Mai Choi	Finance	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716314509	Darren Mathews	Human Resources	Active	Full access	Adult	Physical card	

14 Results Per page: 10

1 2

- The results will show the card account with both the new card number shown in the Card # column and the old card number shown in the Replaced card # column.

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Cards ▾ Participants Groups Bulk actions Administration ▾

Manage cards > Manage cards

Manage cards

BULK EXPORT
Choose type ▾

MANAGE

FILTER AND SEARCH BY

Replaced card number 9830024052015500660 ✕ 🔍

ADD CARD

All	Card #	Identifier	Name	Group	Status	Access	Fare category	Card type	Replaced card #
<input type="checkbox"/>	9840001025000939898	11	Gary Walker	Finance	Active	Full access	Adult	In wallet	9830024052015500660

1 Results Per page: 10

4

Using bulk actions to download reports with new digital card numbers and conversion date and time.

1. In the Manage card page, from the BULK EXPORT drop down choose “All” to download all cards (or, if you use groups, you can choose a group name to download).
2. Click the download button to run the report.
3. A pop-up will appear to confirm the bulk card export is processing. Click “Bulk actions overview” button to go to the Bulk actions page.
4. If your job is present in the “Current processes” section, select the cycle button to refresh its status.
5. Once the job has moved to the Past processes section, find your Bulk process and click the light blue arrow next to the job name.
6. Within the dropdown menu, click Results to download your report in .csv format.
7. When you open the file, you will see three columns that provide information about cards that have been converted: ReplacedCardPrintedNumber which is the old plastic card number, PrintedNumber, and ReplacementDate

The screenshot displays the 'Manage cards' page in the Orca Geoduck Company system. At the top, there is a navigation bar with 'Cards', 'Participants', 'Groups', 'Bulk actions', and 'Administration'. Below this, the 'Manage cards' section includes a search bar and a 'BULK EXPORT' dropdown menu. The dropdown menu is open, showing a list of options: Finance, Human Resources, Marketing, Sales, and Shipping. Red numbers 1 and 2 are overlaid on the dropdown menu, indicating the steps to select 'All' and then 'Results'.

All	Card #	Identifier	Name	Group	Status	Access	Fare category	Card type	
<input type="checkbox"/>	9840001025000939898	11	Gary Walker	Finance	Active	Full access	Adult	In wallet	9830024052015500660
<input type="checkbox"/>	9840001025000395836	4	Barbara Vance	Shipping	Active	Full access	Adult	In wallet	9830024051716351823
<input type="checkbox"/>	9830024052015500660		Assign participant		Replaced	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716351823		Assign participant		Replaced	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716344593	8	Melvin Morley	Marketing	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716340781	6	Kane Palmer	Sales	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716334445	3	Aisa Horner	Finance	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716325015	2	Simrah Cresswell	Shipping	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716320838	5	Lexi-Mai Choi	Finance	Active	Full access	Adult	Physical card	
<input type="checkbox"/>	9830024051716314509	1	Darren Mathews	Human Resources	Active	Full access	Adult	Physical card	

14 Results Per page: 10 1 2

✕

Bulk card export is being processed.

To check on the job's progress go to bulk actions overview.

CLOSE
BULK ACTIONS OVERVIEW

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[Cards](#) [Participants](#) [Groups](#) [Bulk actions](#) [Administration](#)

Manage cards > Bulk actions

Choose a bulk action

Recommended when managing more than 20 records at a time.

[See bulk actions tips and tricks](#)

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[Add/update participants](#)

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[Add cards to participants](#)

Groups

[Add participants to group](#)

Bulk actions overview

Current processes

Because the actions impact a large number of cards, they take time to process. Check below to see the status of your actions.

Click the refresh button to see your action's current status.

	Name	Status	Date started
↻			
You have no bulk actions in progress.			

Past processes

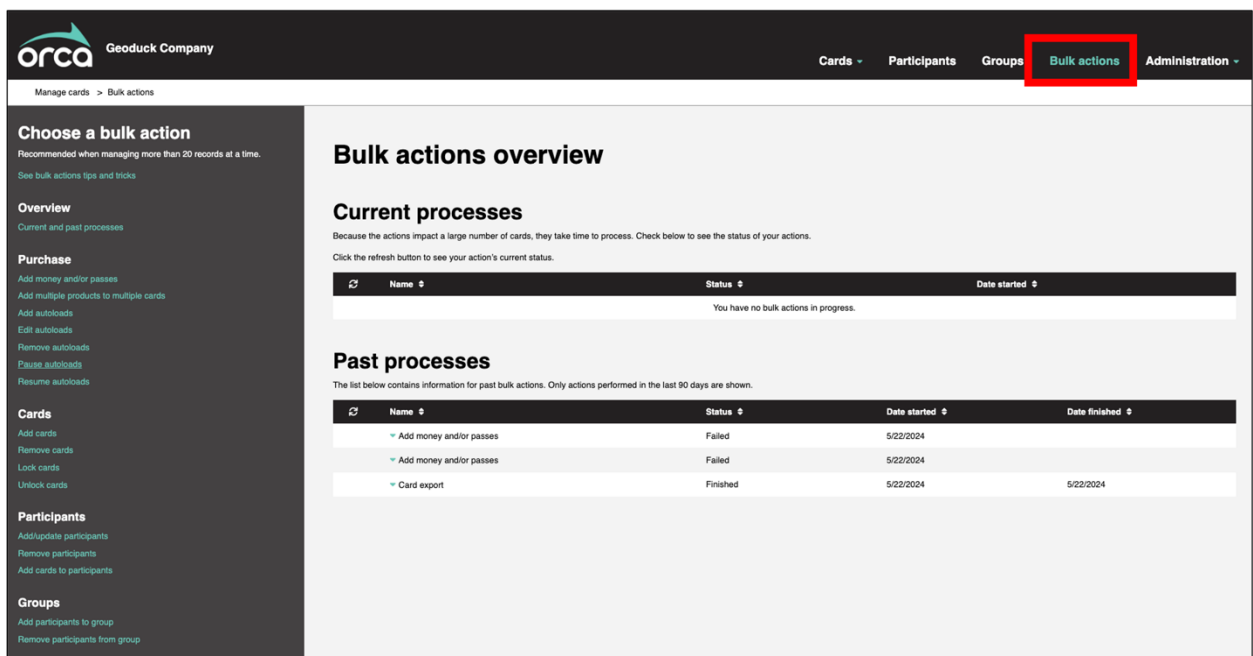
The list below contains information for past bulk actions. Only actions performed in the last 90 days are shown.

	Name	Status	Date started	Date finished															
4	↻ Card export	Finished	5/22/2024	5/22/2024															
	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%;">Job id</td> <td>2004530</td> <td style="width: 30%;">Job type</td> <td>Card export</td> </tr> <tr> <td>File type</td> <td>CSV</td> <td>Created by</td> <td>Chris</td> </tr> <tr> <td>Job status</td> <td>Finished</td> <td>Start time</td> <td>5/22/2024 2:29:54 PM</td> </tr> <tr> <td>Create time</td> <td>5/22/2024 2:29:50 PM</td> <td></td> <td></td> </tr> </table>	Job id	2004530	Job type	Card export	File type	CSV	Created by	Chris	Job status	Finished	Start time	5/22/2024 2:29:54 PM	Create time	5/22/2024 2:29:50 PM				
Job id	2004530	Job type	Card export																
File type	CSV	Created by	Chris																
Job status	Finished	Start time	5/22/2024 2:29:54 PM																
Create time	5/22/2024 2:29:50 PM																		
5	Results																		

- III. Using bulk action files with physical card numbers that have been replaced by a new digital card number in Google Wallet. The bulk action below are to Add money and/or passes.

1. Click on the Bulk actions button on the top navigation. Choose the appropriate job.
2. Be sure that “Upload a file” is selected
3. Click “Choose a file”
4. Select the file to upload from your computer
5. Click upload
6. You will receive a confirmation that your file was uploaded successfully. If you encounter any issues, make sure to visit [Bulk actions tips and tricks | ORCA \(myorca.com\)](https://myorca.com/Bulk%20actions%20tips%20and%20tricks)
7. Click the relevant button in the “Submit the bulk action” step.
8. *If applicable*, click Checkout
9. *If applicable*, in the shopping cart, select your payment method and click Place order
10. Return to the Bulk actions screen and click refresh on the Current processes bar
11. When your process is finished, it will appear in the past processes window.
12. Download and open the results file.
13. In the error message column, you will see a message indicating that the order has been processed on two cards that have been converted to digital (rows 4 and 12 in this example). The message will include the old card number, the new digital card number and the date and time of replacement.

NOTE: although this field is called error message, the order has been processed successfully.



Geoduck Company | Cards - Participants Groups **Bulk actions** Administration -

Manage cards > Bulk actions

Choose a bulk action

Recommended when managing more than 20 records at a time.
See bulk actions tips and tricks

Overview

Current and past processes

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- Add money and/or passes
- Add multiple products to multiple cards
- Add autoloads
- Edit autoloads
- Remove autoloads
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- Resume autoloads

Cards

- Add cards
- Remove cards
- Lock cards
- Unlock cards

Participants

- Add/update participants
- Remove participants
- Add cards to participants

Groups

- Add participants to group
- Remove participants from group

Bulk actions overview

Current processes

Because the actions impact a large number of cards, they take time to process. Check below to see the status of your actions.
Click the refresh button to see your action's current status.

Refresh	Name	Status	Date started
You have no bulk actions in progress.			

Past processes

The list below contains information for past bulk actions. Only actions performed in the last 90 days are shown.

Refresh	Name	Status	Date started	Date finished
	↖ Add money and/or passes	Failed	5/22/2024	
	↖ Add money and/or passes	Failed	5/22/2024	
	↖ Card export	Finished	5/22/2024	5/22/2024

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Manage cards > Bulk actions > Add money and/or passes

Cards - Participants Groups Bulk actions Administration -

Choose a bulk action

Recommended when managing more than 20 records at a time.
See bulk actions tips and tricks

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Resume autoloads

Cards
Add cards
Remove cards
Lock cards
Unlock cards

Participants
Add/remove participants
Remove participants
Add cards to participants

Groups
Add participants to group
Remove participants from group

Bulk add money and/or passes

Use this feature to add money and/or passes to a large number of cards.

1. Upload file or select a group

UPLOAD A FILE **SELECT A GROUP**

Create a CSV with the following information:

- PrintedCardNumber*

Adornisk (*) indicates required field. If you don't have this information please contact your ORCA representative.

CHOOSE A FILE **ORCA-Plastic Card Bulk Load.csv** **UPLOAD** 5

2. Review data

After uploading the file, we'll let you know if any changes are needed to pass validation.

3. Select money and/or passes

Choose what value or passes to add to this bulk purchase

SELECT MONEY / PASSES

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Manage cards > Bulk actions > Add money and/or passes

Cards - Participants Groups Bulk actions Administration -

Choose a bulk action

Recommended when managing more than 20 records at a time.
See bulk actions tips and tricks

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Add cards
Remove cards
Lock cards
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Participants
Add/remove participants
Remove participants
Add cards to participants

Groups
Add participants to group
Remove participants from group

Bulk add money and/or passes

Use this feature to add money and/or passes to a large number of cards.

1. Upload file or select a group

UPLOAD A FILE **SELECT A GROUP**

Create a CSV with the following information:

- PrintedCardNumber*

Adornisk (*) indicates required field. If you don't have this information please contact your ORCA representative.

CHOOSE A FILE **ORCA-Plastic Card Bulk Load.csv** **UPLOAD**

2. Review data

Upload successful!

Review completed
All 12 record(s) passed validation.

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3. Select money and/or passes

Choose what value or passes to add to this bulk purchase

SELECT MONEY / PASSES

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Manage cards > Bulk actions > Add money and/or passes

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Choose a bulk action

Recommended when managing more than 20 records at a time.
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Add/remove participants
Remove participants
Add cards to participants

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Add participants to group
Remove participants from group

Bulk add money and/or passes

Use this feature to add money and/or passes to a large number of cards.

3. Select money and/or passes

Choose what value or passes to add to this bulk purchase

Add money

Minimum of \$5.00 and maximum of \$400.00.

\$5 **\$10** **\$25** **\$50** **\$9.00**

ADD TO CART

7 Items added.

Add passes

CHOOSE A REGIONAL OR AGENCY PASS

Regional: These passes will work across the region.

Agency: These passes are for riding with a specific transit agency.

ADD TO CART

CHECKOUT

Signed in as Chris McKnight [Sign out](#) English (en) ORCA Help Center Contact Us Notifications Shopping cart

ORCA Geoduck Company Cards - Participants Groups Bulk actions Administration -

Manage cards > Bulk actions > Add money and/or passes

Choose a bulk action

Recommended when managing more than 20 records at a time.
[See bulk actions tips and tricks](#)

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Bulk add money and/or passes

Use this feature to add money and/or passes to a large number of cards.

3. Select money and/or passes

Choose what value or passes to add to this bulk purchase

Add money

Your shopping cart has been updated successfully.

Add passes

CHOOSE A REGIONAL OR AGENCY PASS

Regional: These passes will work across the region.
 Agency: These passes are for riding with a specific transit agency.

[ADD TO CART](#)

E-PURSE

Quantity: 1
Number of cards: 12

Price per product: \$9.00

[CHECKOUT](#)

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ORCA Geoduck Company Cards - Participants Groups Bulk actions Administration -

Manage cards > Shopping cart

Shopping cart

Credit card payments are capped at \$10,000 per transaction. There is no limit on ACH payment transactions. Contact your Lead Agent with any questions.

Your order			
	QUANTITY	PRICE	SUBTOTAL
<input checked="" type="checkbox"/> Bulk add money/passes E-purse - \$9.00	1	\$9.00	\$9.00
Number of cards: 12		PER CARD TOTAL	\$9.00

Order description

Enter optional order description

0/250 characters used

Billing address

401 S Jackson Street
Seattle, WA
98212
US

Payment method

INVOICE CREDIT CARD / ACH

May Upload

[PLACE ORDER](#)

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orca Geoduck Company Cards - Participants Groups Bulk actions Administration -

Manage cards > Bulk actions

Choose a bulk action
Recommended when managing more than 20 records at a time.
[See bulk actions tips and tricks](#)

Overview
Current and past processes

Purchase
Add money and/or passes
Add multiple products to multiple cards
Add autoloads
Edit autoloads
Remove autoloads
Pause autoloads
Resume autoloads

Cards
Add cards
Remove cards
Lock cards
Unlock cards

Participants
Add/delete participants
Remove participants
Add cards to participants

Groups
Add participants to group
Remove participants from group

Bulk actions overview

Current processes

Because the actions impact a large number of cards, they take time to process. Check below to see the status of your actions.
Click the refresh button to see your action's current status.

Refresh	Name	Status	Date started
	Add money and/or passes	Ready	5/22/2024

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Past processes

The list below contains information for past bulk actions. Only actions performed in the last 90 days are shown.

Refresh	Name	Status	Date started	Date finished
	Add money and/or passes	Failed	5/22/2024	
	Add money and/or passes	Failed	5/22/2024	
	Card export	Finished	5/22/2024	5/22/2024

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Bulk actions overview

Current processes

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Refresh	Name	Status	Date started
You have no bulk actions in progress.			

Past processes

The list below contains information for past bulk actions. Only actions performed in the last 90 days are shown.

Refresh	Name	Status	Date started	Date finished																				
	Add money and/or passes	Failed	5/22/2024																					
<table border="0" style="width: 100%;"> <tr> <td>Job id</td> <td>2004136</td> <td>Job type</td> <td colspan="2">Add money and/or passes</td> </tr> <tr> <td>Job status</td> <td>Failed</td> <td>Created by</td> <td colspan="2">Chris McKnight</td> </tr> <tr> <td>Create time</td> <td>5/22/2024 4:45:23 PM</td> <td>Start time</td> <td colspan="2">5/22/2024 4:45:23 PM</td> </tr> <tr> <td>Error message:</td> <td colspan="4">Too Many Requests Please re-run the bulk job. If it fails again, contact ORCA customer service.</td> </tr> </table>					Job id	2004136	Job type	Add money and/or passes		Job status	Failed	Created by	Chris McKnight		Create time	5/22/2024 4:45:23 PM	Start time	5/22/2024 4:45:23 PM		Error message:	Too Many Requests Please re-run the bulk job. If it fails again, contact ORCA customer service.			
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Data file																								
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orca Geoduck Company Cards - Participants Groups Bulk actions Administration -

Manage cards > Bulk actions

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Bulk actions overview

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Refresh	Name	Status	Date started	Date finished															
	Add money and/or passes	Finished	5/31/2024	5/31/2024															
<table border="0" style="width: 100%;"> <tr> <td>Job id</td> <td>2004676</td> <td>Job type</td> <td colspan="2">Add money and/or passes</td> </tr> <tr> <td>Job status</td> <td>Finished</td> <td>Created by</td> <td colspan="2">Chris McKnight</td> </tr> <tr> <td>Create time</td> <td>5/31/2024 3:27:30 PM</td> <td>Start time</td> <td colspan="2">5/31/2024 3:27:33 PM</td> </tr> </table>					Job id	2004676	Job type	Add money and/or passes		Job status	Finished	Created by	Chris McKnight		Create time	5/31/2024 3:27:30 PM	Start time	5/31/2024 3:27:33 PM	
Job id	2004676	Job type	Add money and/or passes																
Job status	Finished	Created by	Chris McKnight																
Create time	5/31/2024 3:27:30 PM	Start time	5/31/2024 3:27:33 PM																
Data file Results																			

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	A	B	C	D
ORCA-bulkjob2004676-resultsFile				
1	PrintedNumber	LineNumber	RecordStatus	ErrorMessage
2	'9830024051716334445	2	Success	
3	'9830024051716320838	3	Success	
4	'9830024052015500660	4	Success	Processed card 9830024052015500660 replaced by card 9840001025000939898
5	'9830024051716344593	5	Success	
6	'9830024051716301300	6	Success	
7	'9830024051716340781	7	Success	
8	'9830022012512181403	8	Success	
9	'9830024051716311810	9	Success	
10	'9830024051716314509	10	Success	
11	'9830024051716325015	11	Success	
12	'9830024051716351823	12	Success	Processed card 9830024051716351823 replaced by card 9840001025000395836
13	'9830024051716290110	13	Success	

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